

Technical Guidance - Denied Claim Lines

*Related to the Utah All-Payer Claims Database Data Submission Guide, v. 3.0
December 29, 2016*

Issue: How to edit multiple-line claims where one or more lines are denied

DSG language

The Utah APCD Data Submission Guide v 3 contains the following language:

Claims are paid claims. Non-covered or denied claims (e.g. duplicate or patient ineligible claims) are not included.

- *It is assumed that a complete snapshot of the claim is submitted at the time of final payment.*
- *All claims lines submitted are processed as a unit.*
- *Modifications to any previous submitted claim are submitted one of two ways:*
 - *Reversals - reverse the entire original claim (using MC038) and a new claim may be submitted as a replacement, or*
 - *Update with new version - replace the original claim with a new version (using MC005A).*

Background

The Utah APCD does not collect denied claims for payment. Inclusion of denied claims causes distorted cost analysis and other issues and our current practice is to purge denied claims during the processing cycle.

We recognize that it is common for claims to contain multiple lines for various services, and individual lines within the claims may be denied even when other lines are approved for payment. Inclusion of claims with denied lines may lead to the whole claim being purged during processing. This guidance clarifies how carriers should treat claims to avoid such problems.

Requested Action:

In the event that a claim contains one or more denied claim lines, any denied lines should be removed prior to submission and claim line numbers should be renumbered in a sequential order beginning with line 1. Please see examples below.

The following example shows how claims should be edited:

Original Claim with Denied Lines*				
Claim_Num (MC004)	Line_Num (MC005)	Claim_Status (MC038)	Charge_Amt (MC062)	Paid_Amt (MC063)
1	1	01	1000	200
1	2	04	500	0
1	3	01	2000	400
1	4	04	300	0
1	5	01	800	150

**Note: In this example, Claim Status '04' indicates a denied claim line.*

Corrected Claim for Submission				
Claim_Num (MC004)	Line_Num (MC005)	Claim_Status (MC038)	Charge_Amt (MC062)	Paid_Amt (MC063)
1	1	01	1000	200
1	2	01	2000	400
1	3	01	800	150